**ERIC BARNES**

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**EDUCATION**

**NORTH CAROLINA CENTRAL UNIVERSITY, DURHAM, NC**

GPA: 3.0; (3YRS CM)

**ROCKY MOUNT SENIOR HIGH SCHOOL, Rocky Mount, NC**

High School Diploma; GPA: 4.0

**WORK EXPERIENCE**

**Walmart|Assistant Manager-2018-now $67million; Safety/OSCA Champ**

Responsible for store operations and team of associates. In charge of backroom and consumables areas of the business. 10 percent comp every month. P and L review experience.

**DOLLAR TREE|Store Manger Trainee/MERCHANDISING MANAGER/ASSISTANT STORE MGR.|2017-2018 Durham, NC**

**Sales Volume-$2.5Million; Multi-Unit Exp. (3) Stores in a Year; Shrink Rate 1.43 from prev. 2.35**

Responsible for merchandising and freight processing tasks that have been delegated and assigned by the Store Manager. Assist with the hiring, training and development of store associates as delegated by the Store Manager. Multi Units within district.

**BELKS|Merchandiser|2017-2018**

Merchandiser for the women's area of the store. Took care of recovering and placement of merchandise for several brands. Also helped with unloading of merchandise as well.

**WENDYS| ASSISTANT STORE MANAGER|2016-2017 Tarboro, NC**

**Sales Volume- $3million; Sanitation-100 Percent; Customer Satisfaction 2/5; Food Cost 1.0**

Comply with food safety procedures; Work with management team to meet sales goals; Manage food and labor costs; Execute company policies and procedures Monitor food inventory levels; Manage and maintain safe working conditions; Manage crew member employees; Interview and recommend crew members for hiring; Provide proper training for crew members

**FOOD LION |ASSISTANT CUSTOMER SERVICE MANAGER |OFFICE ASSISTANT 2014-May 2016 Raleigh, NC**

**Sales Volume-$13Million; Quartile rank Q1/Q4; Shrink rate less than 1.0**

Assist the Customer Service Manager to manage customer service on the Front End to achieve business goals while fostering an environment that produces high levels of customer and associate satisfaction. Operate the Front End according to Front End Standard Practice and in compliance with policies, security measures and regulations of Food Lion. Maximize sales by providing extraordinary customer service and minimize shrink through proper utilization of standard practices.

**ACOSTA |RETAIL MERCHANDISER| 2013-2014 Rocky Mount, NC**

Maintaining store shelf standards and inventory, including rotation of products, displaying merchandise properly, placing shelf strips and attaching tags properly, checking date codes and plan-o-gram integrity, and processing packouts, restocks and reorders as necessary.

**CENTRAL PARK SCHOOL FOR CHILDREN |SUBSTITUTE TEACHER/ AFTER SCHOOL COUNSELOR| AUG 2013 –MAY 2014 Durham, NC**

**Executed all duties in the place of a regular classroom teacher during the school day; As** After School Counselor, provided **supervision**, provided **instructional** **assistance** with students’ homework, organized structured play activities, and served meals. Experience with EC **children** (**Autistic**/**Behavioral**)

**NORTH CAROLINA CENTRAL UNIVERSITY | RESEARCH/TEACHING ASSISTANT |AUG** **2009**-**JUL** **2013 Durham, NC**

Assisted faculty and students in numerous STEM departments; provided instructional presentations and laboratory set-up for a variety of audiences; Extensive experience in science labs, data management/record keeping, and maintaining quality assurance in accordance to regulations for publishing.

**APOLLO GROUP-MERCHANDISER 2009-2010**

Helped set up Roses and Big Lots stores with a team of associates. Involved intense fixture organization and maintenance of materials. Projects lasted 2-3 months at a time.

**Piggly Wiggly-Cashier/Bagger-2006-2008 Rocky Mount, NC**

Assisted customers with their checkout experience. Also helped bag and maintain the sales floor for the store when in need.