**John Holmes**

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470-395-5779

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Over 15 years of restaurant management experience dedicated to achieving profitability and delivering outstanding customer service. Energetic professional with exceptional analytics, organizational and people skills Strong personal ethics and integrity. Convey a professional image of honesty, compassion and concern for the needs of our staff and customers. Works well under pressure and deadlines. Highly organized team-builder with strong leadership experience. Excellent c communicator seeking a challenging management position with an opportunity for professional growth.

**Experience**

**General Manager 2006-present**

***CKE Hardee’s, Inc*., Charleston, SC**

* Recruited, interviewed, hired, trained and managed 50 staff to open new restaurant in North Charleston
* Maintain low staff turnover through effective motivational management
* Train and mentor crew members to assume future management positions
* Responsible for all operational areas (marketing, community relations, staffing, P/L, ordering, inventory control, cash management, workplace safety, and customer satisfaction)
* Certified Training Manager for past 3 years
* Maintain steady $19K weekly sales
* Achieved 8.5% sales growth (2012)
* Achieved 2% sales growth (2011)
* Achieved 10% sales growth last quarter 2010
* Received Gold on Quality Assurance Audit (2011)
* Excellent performance evaluations

**General Manager 2000-2006**

***RTM, Inc (Franchise of Arby’s)* Durham, NC**

* Oversaw all aspects of restaurant operations
* Trained and mentored crew members to assume future management positions
* Received “*Eagle Flow Through Award”* for increasing sales
* Achieved 4% average annual sales growth over 5 consecutive years
* Recruited, interviewed, hired, trained and managed 15 staff
* Excellent performance evaluations

**General Manager 1995-2000**

***Sandhills Food (Franchise of Burger King)* Fuquay-Varina**

* Oversaw all aspects of restaurant operations
* Achieved 3% average annual sales growth over 5 consecutive years
* Recruited, interviewed, hired, trained and managed 25 staff
* Trained and mentored crew members to assume future management positions
* Excellent performance evaluations

**Education and Credentials**

200 Hours Restaurant Management Training

2 years Undergraduate Coursework at A&T State University, Greensboro, NC

Computer skills include POS application and Microsoft Word

Bilingual (fluent in English & Spanish)